

All Offices/Branches of
State Bank of India

Madam / Dear Sir,

IBI / SBI PENSIONERS

SUBMISSION OF DIGITAL LIFE CERTIFICATE

"JEEVAN PRAMAAN "

Pensioners and family pensioners are required to submit Life Certificate in the month of November every year for the uninterrupted payment of pension every month. Government of India, on 10th November 2014 has launched "Jeevan Pramaan" an "Aadhaar based Digital Life Certificate" for pensioners. This initiative is in addition to the existing system of physical submission of Life Certificate by pensioners at the pension disbursing branches or any branch of the Bank at his / her convenience.

2. In this connection, Government of India, Ministry of Finance, Central Pension Accounting Office, New Delhi have advised that "A life Certificate issued online by a Government Agency as a result of Aadhaar Biometric Authentication will also be accepted as a valid certificate".

3. Digital Life Certificate submission involves biometric authentication by the pensioner from remote point and creation of life certificate maintained in digital repository in NIC. Following steps are to be followed for enrolling and submitting digital life certificate.

• **Enrollment**

Pensioner has to download the PC/ Mobile application from jeevanpramaan.gov.in or alternatively visit the nearest Branch or Jeevan Pramaan Centre (available under 'locate centre' under 'jeevanpramaan.gov.in' for registration. He / She will provide necessary information like Aadhaar number, Pension Payment Order No.(PF Index Number), Bank Account No., Bank Name and Mobile number.

• **Aadhaar Authentication**

Pensioner will provide biometrics ie. a finger print and authenticate himself / herself.

(Jeevan Pramaan uses the Aadhaar Platform for on-line biometric authentication)

- **Life Certificate.**

After successful authentication an SMS acknowledgement is sent to pensioner's mobile number including Jeevan Pramaan Certificate ID. The certificate is stored in the Life Certificate Repository for making it available anytime and anywhere for the pensioner and the Pension Disbursing Agency.

- **Access to Certificate**

Pensioner can download a PDF copy of the certificate from the Jeevan Pramaan website by providing the Jeevan Pramaan ID or Aadhaar number.

- **Pension Disbursing Agency**

The Pension Disbursing Agency can access the Life Certificate from the Jeevan Pramaan website and download the same.

- **Electronic Delivery**

The Life Certificates can also be electronically delivered to the Pension Disbursing Agency, without any manual intervention. Additionally the Pensioner can login by providing his Pramaan ID or Aadhaar number to generate One Time Password and use the same to sign in to the system to download the certificate.

4. As the entire process is primarily Aadhaar based, digital life certificate submitted by the pensioner can be authenticated only when pensioner's account is seeded with Aadhaar Number.

5. Branches are, therefore, advised to publicize to pensioners the benefits of this initiative and motivate them to seed their pension accounts with Aadhaar number. The Aadhaar numbers of pensioners must be fed in CBS data base / pension software in time bound and campaign mode at the earliest.

6. All Branches are also advised to prominently display availability of this facility for the pensioners in the Banking hall and educate the pensioners. It is reiterated that physical Life Certificate will continue to be accepted from pensioners if preferred by them.

7. Please bring the contents of the Circular to the knowledge of all concerned for meticulous compliance.

Yours faithfully,

(Ashwini Mehra)

**Deputy Managing Director
& Corporate Development Officer**

