

FEDERATION OF STATE BANK OF INDIA PENSIONERS' ASSOCIATIONS

Registered under the Societies Registration Act 1860 at Delhi - Rgn.No.S/17025 of 1986

All letters to be addressed to  
The General Secretary

Administrative Office : State Bank Building, 84, Rajaji Salai, Chennai - 600001  
Tel. No. 044 - 25223617, e-mail : pencare2003@yahoo.com

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**Circular Letter No.21/2012 dated 17-09-2012 to All Affiliates**

Dear Sir,

**Sub : i) Extension of 29 Pathological tests to all centres with Bank Dispensaries.  
ii) Problems faced in payment of pension under CSPPC.**

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We wish to advise that the undersigned discussed the above issues during his visit to the HR Department of Corporate Centre of our Bank on 12<sup>th</sup> and 13<sup>th</sup> instant and like to furnish hereunder the details of the discussions.

We are happy to advise that our long pending request for extending the 29 pathological tests to all centres having the Bank dispensaries have been conceded to by the Bank and all LHOs have since been advised in this regard by the Corporate centre of our Bank. A copy of the letter dated 14-09-2012 addressed to us received from the Corporate Centre is enclosed for your information. We therefore request to take up this matter with your Circle Authorities requesting them to arrange for the approval of at least one or two well established diagnostic laboratories at these centres. We are advised by the officials of the Corporate Centre that LHOs should arrange for the renewal, every year, of the diagnostic centres already approved by the Bank and proposals in this regard have been received only from few LHOs. We also request you to follow up with your Circle Authorities advising them to submit their proposals to the HR Department of the Corporate Centre, if they have not so far submitted their recommendations, without delay.

2. In regard to the Pension / Family Pension issues and other issues faced by us after the introduction of C.S.P.P.C. the response from the officials of the Corporate Centre is furnished below.

- i) **Issue :-** Non payment of Pension / Family Pension or incorrect / reduced payment of pension, even in those cases where life certificates have been submitted before May 2012, under HRMS, as Pension / Family Pension under C.S.P.P.C. is being paid by CAO, Kolkata only from May, 2012.

**Response :-** For payment of arrears of Pension / Family Pension due before May, 2012, the AGM (PPG) LHO is required to take the following steps.

- a) View the account of the Pensioner / Family Pensioner concerned both in HRMS and CSPPC.
- b) Check and arrive at the amount not paid.
- c) Advise CSPPC the total amount of arrears to be paid besides the regular pension / family pension and
- d) Follow-up with C.S.P.P.C. for payment.
- e) Even after follow-up this issue with C.S.P.P.C., if there is no progress, the officials of the Corporate Centre have asked us to bring to their knowledge the specific cases in this regard to enable them to take appropriate steps.

ii) **Issue :-** Non-payment of pension / family pension for May 2012 and subsequent months.

**Response :-** Regarding the delays in non-payment of family pension in respect of proposals submitted by LHOs and pending with CSPPC, DGM (P.M. & PPG), Corporate Centre has confirmed that during his visit to CAO, Kolkata during the first week of this month, he has observed all pending family pension proposals have been cleared.

If there are any more cases of non-payment of Pension / Family Pension, please request the persons concerned to take up the matter with their pension-paying home branches with a copy to AGM PPF&G, LHO and your Circle Association. After verifying the correct position as stated above, the AGM (PPF&G) will advise CAO, Kolkata, CSPPC authorising them to pay the arrears.

In case of any further delay, please bring to our notice the details of the specific cases to us to enable us to take up with the Corporate Centre.

3. We are also advised that joint account opened by the Pensioner along with his/her spouse eligible for family pension can be utilised for crediting other transactions. Earlier, the pension account can be utilised only for crediting pension and no credits were allowed. After the death of a Pensioner, the same account with the family pensioner can be continued for crediting monthly family pension. In case family pension has been sanctioned to any disabled / mentally retarded children, their names can also be added to the account of the family pensioner.

4. We furnish in the enclosure, the Circle-wise number of Pensioners and Family Pensioners who have not so far furnished their Life Certificates. In all such cases, Pension / Family Pension have been stopped by the Bank. We request you to arrange to advise the Pensioners / Family Pensioners who are alive, to submit their life certificates and upload them to CSPPC without delay. In case of Pensioners and Family Pensioners who are not alive, we would request you to extend all possible support to the Bank for recording the dates of their death.

5. Regarding the uploading of life certificates including the details of those life certificates already uploaded to HRMS but not migrated to CSPPC, we are advised that the Branches have the right to upload the life certificate and the officials at Branches have been advised to authenticate the details uploaded. The e-Circular No.408/2012-13 dated 25<sup>th</sup> July 2012, a copy of which has already been circulated to you vide our Circular No.20/2012 dated 31.08.2012 furnished in para 6 thereof the details for accessing the portal by the Branch officials. The AGM, PPG and the officials at LHO have also the rights to access the portal and enter the details of the life certificates and authorise the entries made. The investment details can be uploaded and pension advices can be generated. Form 16 also can be provided by the officials at LHO and the branches. The undersigned pointed out that the instructions issued by the Corporate Centre have not yet got percolated to the Branch staff and officials and the difficulties are therefore experienced by all of us in this regard. The officials of the Corporate Centre promised to ensure that these instructions are implemented by all the Branches and take up the matter suitably with the Circle Authorities.

6. The undersigned called on, along with Shri.S.C.Rindani, our Vice-President, the DMD, CDO and CGM (HR) and requested them to arrange to organise the overdue structured meeting as early as possible. A request was also made for organising two meetings in a year.

7. Regarding submission of application under REMBS by pensioners who just retired, pending sanction of their pension, the Corporate Centre officials have advised that they propose to permit those who are due to retire during the ensuing months, to apply before their retirement to join REMBS. We shall ascertain the details in this regard and advise you further on receipt of clarifications from them.

8. The pensioners who are in foreign countries during November every year may furnish their life

certificate in the month of November to any Branch of State Bank of India or any other Indian Public Sector Bank located in that country or arrange for obtaining their life certificate attested from an authorised official of the Embassy / High Commission of India or Counsel of India. After obtaining the Life Certificate, the pensioners may forward it to their Pension-paying Branch.

9. At present the AGM (PPG) of LHOs is not authorised to make any entries excepting uploading of the life certificates, investment details and furnishing pension advices and Form-16. They are required to furnish the relevant details to CSPPC for making data entries in the Pensioner's Portal. At present, the officials of the Corporate Centre do not feel the need for any changes as CAO, Kolkata is in a position to implement the CSPPC and they expect the system to stabilize within a couple of months. In the meanwhile any issues remain unresolved, they have requested us to bring to their notice such specific cases for their appropriate action. If any further issues are required to be taken up with our Bank, we request you to advise us the details thereof at an early date.

Thanking you,

Yours sincerely,  
Sd/-  
(P.P.Sankaranarayana Murthy)  
General Secretary

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(A letter received from the Bank regarding extension of 29 Pathological tests to All centres where Bank's dispensaries have been established is reproduced hereunder.)

To,  
Shri.P.P.Sankaranarayana Murthy,  
General Secretary,  
Federation of SBI Pensioners' Associations,  
State Bank Building,  
84, Rajaji Salai,  
Chennai - 600001

September 17, 2012  
No.-HR:IR:1270

Dear Sir,

**STAFF WELFARE ACTIVITIES  
29 PATHOLOGICAL TESTS**

With reference to your letter dated the 7th September 2011 on the captioned subject, we have the pleasure in advising you that existing provision available at LHO/AO centres for tie-up arrangement with diagnostic centres for 29 pathological / radiological tests have been extended to all dispensary centres. In this connection, all Circles have been advised to submit suitable proposal for tie-up arrangement at such centres for our necessary approval.

Yours faithfully,  
Sd/-  
Dy, General Manager  
( Industrial Relations)

**Enclosure to the Federation Letter**

**Life Certificates not received**

<b>Circle</b>	<b>Life Certificates not submitted</b>	<b>Life Certificates not submitted</b>	<b>Discontinued</b>	<b>Suspended</b>	<b>Rejected</b>	<b>Not Proce- -ssed</b>
Kolkata	176	243	66	14	8	6
Mumbai	267	154	57	32	7	12
Chennai	131	85	16	31	18	7
New Delhi	128	181	23	21	26	13
Lucknow	216	224	22	47	21	16
Ahmedabad	55	64	36	35	2	2
Hyderabad	78	210	15	19	8	10
Bhopal	145	163	11	8	5	18
Patna	196	228	5	34	125	4
Bhubaneswar	37	53	7	8	1	4
Kerala	52	53	13	4	5	5
Chandigarh	92	241	28	24	3	4
North East	43	77	13	4	3	5
Bangalore	75	120	9	2	3	2
<b>Total</b>	<u>1691</u> =====	<u>2096</u> =====	<u>321</u> ====	<u>283</u> ====	<u>235</u> ====	<u>108</u> ====