



eCircular

Department: PBU-LIABILITIES/INVESTMENT
PRODUCTS-MASS AFFLUENT

Sl.No.: 1718/2018 - 19

Circular No.: NBG/PBU/LIMA-SB/28/2018 - 19

Date: Tue 19 Mar 2019

All Branches/Units

Madam/ Dear Sir,

Printing of SB Passbook at Non-Home branches.

Presently, SB Passbook (Original or Continuation) is issued to customers at the Home branch on opening of SB accounts.

2. Based on the feedback received from customers, it has been decided to extend the facility of issuing Original /Continuation Passbook (including printing of first page) at Non-Home branches.
3. Suitable system development in this regard is already completed in CBS. Accordingly, Passbook (Including First page) can be updated across the counter at Non- Home Branches also.
4. Please arrange accordingly.

Yours faithfully,

(Sophy P Mathew)
For Chief General Manager (PB)